

Preferred Provider Plan

Your Preferred Provider Plan provides coverage for services provided by Preferred Provider Plan Network and Non-Preferred physicians and other professional providers as listed below. For assistance in locating a **Preferred Provider Plan Network** physician or provider please visit our Web site at www.or.regence.com. **Please note:** This benefit summary provides a brief description of your health care plan benefits and is not a guarantee of payment. Please refer to your benefits booklet for a complete list of benefits and the limitations and exclusions that apply.

Benefit Features	Preferred Provider Benefit	Non-Preferred Provider Benefit
Lifetime maximum benefit	\$2,000,000	
Individual deductible per calendar year	\$500	
Maximum family deductible per calendar year	\$1,500	
We pay covered expenses up to this amount	\$10,000	
After \$10,000 in covered expenses each calendar year, we pay	100%	
Maximum amount of covered expenses you pay each calendar year per person (your maximum coinsurance)	\$2,000	\$4,000
Important note: Covered expenses paid at 100% and copayments do not accumulate toward your deductible or maximum coinsurance. Copayments will continue to be collected after your maximum coinsurance has been met.		
Preventive Care Services		
We Pay		
Immunizations all ages (deductible waived)	100% after \$10 copay	100% after \$10 copay
Well-baby care (deductible waived)	80%	60%
Annual women's exam including Pap test and mammogram (subject to deductible)	80%	60%
Professional Services		
After Deductible - We Pay		
Office visits	80%	60%
Diagnostic radiology and lab	80%	60%
Therapeutic injections including allergy shots	80%	60%
Maternity care	80%	60%
Surgery	80%	60%
Hospital Services		
After Deductible - We Pay		
Inpatient stay including maternity and rehabilitation	80%	60%
Inpatient and residential mental illness/chemical dependency stay	80%	60%
Outpatient surgery	80%	60%
Emergency room care for medical emergency (copay waived if admitted to hospital or other facility on an inpatient basis)	100% after \$100 copay	
Emergency room care for non-emergency	80% after \$100 copay	60% after \$100 copay
Other Services		
After Deductible - We Pay		
Ambulance	80%	
Durable medical equipment and supplies	80%	
Home health and hospice care	80%	
Skilled nursing facility	80%	60%
Rehabilitation including occupational, speech, and physical therapy	80%	60%
Additional Benefits and Information		
BlueCard® program	Provides savings nationwide by using physicians and other professional providers of the Blue Cross and/or Blue Shield Plan in the area where you receive the service. Using providers outside of the Blue Cross and/or Blue Shield Plan may likely result in greater out of pocket expenses. Find a provider near you at www.bcbs.com .	
myRegence.com	myRegence.com is designed to advise you on health care and lifestyle options, navigate you through the health care system, and reward you who make healthy choices. Go to www.myRegence.com and view claims; get fitness and nutrition tips; learn about medical conditions, medications and formulary information; search for doctors; and research cost and care options.	

See page 2 for limitations and exclusions >

Limitations and Exclusions

This benefit summary provides a brief description of your health care plan benefits and is not a guarantee of payment. Please refer to your benefits booklet for a complete list of benefits and the limitations and exclusions that apply. Once enrolled, your benefits booklet can be viewed online at our Web site, www.or.regence.com.

Preventive Care Schedule	
Immunizations (Not covered for travel or passport purposes)	
All ages	As indicated by provider
Well-baby care	
Newborn	Nursery care including initial exam
First two years	7 well-baby exams
Women's exam	
Annual breast & pelvic	Every calendar year
Mammograms	As indicated by provider

Prostate and Colorectal Cancer Screening
Covered services include medically necessary prostate and colorectal cancer screenings. Please refer to your benefits booklet for how cancer screenings are covered.

These Benefits Are Limited

- We provide transplant coverage only to those who have been covered by us, or another insurer with similar transplant coverage, for a total of at least 12 months (or since birth), providing there is no lapse between the two coverages. Benefits are based on the recipient's eligibility, not the donor's.
- Chiropractic services, acupuncture, massage therapy, and naturopathy are eligible only when provided by Washington Supplemental Providers and are subject to plan limits.
- Inpatient rehabilitation benefits are limited to 30 inpatient days per calendar year. Benefits are increased to 60 days per calendar year for head and spinal cord injuries or stroke. Neurodevelopmental therapy is limited to 30 inpatient days per calendar year.
- Outpatient rehabilitation benefits including massage therapy are limited to 30 sessions per calendar year. Benefits are increased to 60 sessions per calendar year for head and spinal cord injuries or stroke. Neurodevelopmental therapy is limited to 30 sessions per calendar year.
- Skilled Nursing Facility care is limited to 100 days per stay.
- Home health care is limited to 180 visits per calendar year.
- Dental care is limited to the treatment of an accidental injury to natural teeth or a fractured jaw. Diagnosis must be made within 6 months and treatment within 12 months of the injury.
- Nutritional counseling is covered for the initial visit and two follow up visits per condition.
- Ground ambulance is limited to 500 miles per calendar year for non-emergencies.
- Preexisting conditions will not be covered during a waiting period after enrollment. You may receive credit from prior medical coverage. See your benefits booklet or employer for details.

Mental Illness and Chemical Dependency Schedule	
Mental Illness Treatment	
Inpatient and Residential Partial-Hospitalization care	30 days per calendar year
Outpatient care	7 visits per calendar year
Chemical Dependency Treatment	
Inpatient, Residential Partial-Hospitalization, and Outpatient care	\$14,500 per 24 consecutive months

Emergency Care Guidelines	
Covered services include the medical examination and ancillary tests required in determining the extent of an emergency medical condition. Examples include:	
Suspected heart attack	Serious burn
Loss of consciousness	Poisoning
Bleeding that does not stop	

Services And Supplies Not Covered

- Services provided by a member of the patient's immediate family.
- Services or supplies that are not medically necessary.
- Services related to or supporting infertility and reversal of sterilization procedures.
- Orthognathic surgery.
- Custodial care, personal hygiene, and other forms of supervised self-care.
- Services and supplies provided for obesity or weight reduction, including complications arising from such treatment.
- Services or supplies for the treatment of gender identity disorders.
- Cosmetic/reconstructive services and supplies, including complications arising from such services.
- Experimental or investigational treatment, procedures, equipment, devices, and supplies.
- Treatment for addiction to tobacco, tobacco products, nicotine substitutes, or foods.
- Appliances or equipment primarily for personal comfort or convenience, and therapeutic devices including eyeglasses and hearing aids.
- Routine physical, mental, eye, hearing examinations, or eye exercises (except where specifically listed).
- Surgery to alter the refractive character of the eye.
- Self-help training, instructional programs, and physical exercise programs (except where specifically listed).



Regence BlueCross BlueShield of Oregon is an independent licensee of the Blue Cross and Blue Shield Association

Regence BlueCross BlueShield of Oregon

Toll-free, all areas 1 (800) 228-0978

TDD Line for people with hearing impairments 1 (800) 382-1003

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